

STATE OF NEW HAMPSHIRE  
PUBLIC UTILITIES COMMISSION

April 8, 2010 - 1:08 p.m.  
Concord, New Hampshire

NHPUC APR19'10 PM 5:23

RE: DG 10-017  
ENERGYNORTH NATURAL GAS, INC.  
d/b/a National Grid NH:  
Notice of Intent to File Rate Schedules.  
(Prehearing conference)

PRESENT: Commissioner Clifton C. Below, Presiding  
Commissioner Amy L. Ignatius

Sandy Deno, Clerk

APPEARANCES: Reptg. EnergyNorth Natural Gas, Inc.  
d/b/a National Grid NH:  
Steven V. Camerino, Esq. (McLane, Graf...)  
Patrick Taylor, Esq. (McLane, Graf...)  
Celia O'Brien, Esq., Asst. General Counsel

Reptg. Pamela Locke:  
Alan Linder, Esq. (N.H. Legal Assistance)

Reptg. Residential Ratepayers:  
Rorie Hollenberg, Esq.  
Kenneth E. Traum, Asst. Consumer Advocate  
Stephen Eckberg  
Office of Consumer Advocate

Reptg. PUC Staff:  
Matthew J. Fossum, Esq.  
Mark Naylor, Director, Water & Gas Division  
Stephen Frink, Asst. Dir., Water & Gas Div.  
Robert Wyatt, Water & Gas Division

Court Reporter: Steven E. Patnaude, LCR No. 52

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STATEMENTS REGARDING REQUEST FOR WAIVER  
OR MOTION FOR CONFIDENTIAL TREATMENT BY:

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Mr. Camerino

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Mr. Fossum

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STATEMENTS OF PRELIMINARY POSITIONS BY:

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Mr. Camerino

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Mr. Linder

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Ms. Hollenberg

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Mr. Fossum

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1 P R O C E E D I N G

2 CMSR. BELOW: Good afternoon. I'll open  
3 this prehearing conference in DG 10-017. And, note that,  
4 on February 26th, 2010, EnergyNorth Natural Gas, Inc,  
5 doing business as National Grid New Hampshire, made a  
6 delivery rate filing requesting permission to implement  
7 new permanent delivery rates for natural gas service and  
8 to implement temporary delivery rates pursuant to RSA  
9 378:27, effective with service rendered on and after  
10 June 1, 2010. The Company also seeks certain waivers of  
11 our administrative rules, including one, Puc 1203.02(d),  
12 which was granted with our Order 25,081, which scheduled  
13 this prehearing conference.

14 The Company also moved for confidential  
15 treatment of certain information concerning compensation  
16 relating to its officers and directors. It proposes  
17 permanent -- new permanent delivery rates designed to  
18 produce an increase of \$11,422,718 in annual revenues.  
19 And, also filed a petition seeking temporary rate  
20 increases -- increase of \$5,711,359 in annual operating  
21 revenues, representing an increase in total customer bills  
22 of approximately 3.47 percent.

23 Let's start by taking appearances from  
24 the parties.

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1 MR. CAMERINO: Good afternoon,  
2 Commissioners. Steve Camerino and Patrick Taylor, from  
3 McLane, Graf, Raulerson & Middleton, and Celia O'Brien,  
4 Assistant General Counsel for National Grid, on behalf of  
5 National Grid NH.

6 CMSR. BELOW: Good afternoon.

7 MR. LINDER: Good afternoon. Alan  
8 Linder, from New Hampshire Legal Assistance, representing  
9 Pamela Locke, a residential customer of the Company.

10 CMSR. BELOW: Good afternoon.

11 MR. LINDER: Good afternoon.

12 MS. HOLLENBERG: Good afternoon. Rorie  
13 Hollenberg, Steve Eckberg, and Ken Traum here for the  
14 Office of Consumer Advocate.

15 CMSR. BELOW: Good afternoon.

16 MR. FOSSUM: Good afternoon. Matthew  
17 Fossum, representing the Staff of the Public Utilities  
18 Commission.

19 CMSR. BELOW: Good afternoon. Okay. We  
20 have received the affidavit of publication. Could I also  
21 ask the Company if the notice to customers was included  
22 with a billing or is that addressed in the affidavit of  
23 publication as well?

24 MR. CAMERINO: No. The notice to  
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1 customers has been discussed with Ms. Noonan of the  
2 Consumer Affairs Division. The language has been worked  
3 out -- presumably you're talking about the individual  
4 notice to customers?

5 CMSR. BELOW: Yes.

6 MR. CAMERINO: Okay. The language has  
7 been worked out with her. And, the Company and Ms. Noonan  
8 have come to agreement that the notice should be provided  
9 with the Company's regular newsletter as the lead item,  
10 and it will begin with the cycle mailing on April 30th,  
11 which concludes on May 27th. So, that's ready to begin  
12 mailing.

13 CMSR. BELOW: Okay. And, we have --  
14 okay. Could we get a copy of that filed in the docket?

15 MR. CAMERINO: Yes.

16 CMSR. BELOW: We have received notice,  
17 obviously, from the OCA that they will be participating on  
18 behalf of residential customers. And, we also have  
19 received a Petition to Intervene on behalf of Pamela  
20 Locke, by Alan Linder with New Hampshire Legal Assistance.  
21 And, let's start with that request for intervention, and  
22 see if anyone has any objections to that?

23 (No verbal response)

24 CMSR. BELOW: Seeing none, I'll observe

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1       that the petition demonstrates rights, duties, privileges,  
2       or other substantial interests of the petitioner that may  
3       be affected by this proceeding, and we will grant the  
4       intervention.

5                       Let's proceed to hearing the positions  
6       by the Company and the parties with regard to the  
7       remaining request for waivers, as well as the Motion for  
8       Confidential Treatment of the information concerning  
9       compensation of officers and directors. And, Mr.  
10      Camerino, could you start perhaps by explaining briefly  
11      the waiver requests.

12                     MR. CAMERINO: Sure. The Company is  
13      requesting waiver of a number of items, which are listed  
14      in a motion dated February 26th. The bulk of them are  
15      requests for information that there's a rule that asks for  
16      the same information for a holding company that is  
17      provided for the utility. And, in some cases, that  
18      request actually adds substantively to the information in  
19      the case in a meaningful way.

20                     In other places, providing the  
21      information of the holding company really wouldn't have  
22      any application to the rate case. And, so, we've  
23      identified those where we believe that providing that  
24      additional information would not add any relevant

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1 information for rate purposes.

2 So, for example, providing a capital  
3 budget with a statement of sources and uses of funds for  
4 the holding company versus the utility really is  
5 inappropriate. These requests are consistent with a  
6 request for waiver that was sought and obtained in the  
7 prior rate case as well. I can't tell you that it's  
8 identical, but it's very similar in nature.

9 In addition, there's one item of  
10 information related to payroll expense that asked for  
11 detail that the Company either doesn't maintain or would  
12 be -- doesn't maintain it in that form and it would be  
13 extremely burdensome to obtain. And, the Company believes  
14 that the payroll information it has provided should be  
15 sufficient for Staff's and the Consumer Advocate's  
16 purposes.

17 CMSR. BELOW: Okay. And, the -- I think  
18 the Motion for Confidential Treatment probably speaks for  
19 itself that was filed.

20 MR. CAMERINO: Yes.

21 CMSR. BELOW: Mr. Linder, would you --  
22 do you have a position on either the Request for Waiver or  
23 the Motion for Confidential Treatment.

24 MR. LINDER: We do not have a position,

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1 Mr. Chairman.

2 CMSR. BELOW: Okay. Ms. Hollenberg?

3 MS. HOLLENBERG: No position on either  
4 motion. Thank you.

5 CMSR. BELOW: Okay. Mr. Fossum?

6 MR. FOSSUM: To the extent that Staff  
7 has a position at all, I guess it would be in support, at  
8 least initially, of the request for the waiver related to  
9 the information about the parent or holding company. The  
10 holding company is a enormous investor-owned company, such  
11 that financial information about it would indeed be  
12 voluminous and not necessarily relevant here. That said,  
13 Staff would, I guess, reserve the right to request the  
14 information should it later be deemed to be relevant.

15 Staff would also take the same position  
16 relative to the payroll expense information at this time,  
17 in that the information is voluminous and currently not  
18 necessary for Staff's review.

19 CMSR. BELOW: Okay. Thank you. And,  
20 now, perhaps we could go around and get the -- oh, sure.

21 (Cmsr. Below and Cmsr. Ignatius  
22 conferring.)

23 CMSR. IGNATIUS: If I may ask a question  
24 about the Motion for Protective Order, I take it Staff

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1       also doesn't have a position on that? I don't think we  
2       got to that part.

3                       MR. FOSSUM: No, Staff doesn't.

4                       CMSR. IGNATIUS: All right. Mr.  
5       Camerino, is there an equivalent to a FERC Form 1 filing  
6       for gas companies that are filed in electric cases by  
7       electric utilities?

8                       MR. CAMERINO: I'm not sure we can  
9       answer the question with specificity. But, if the  
10      question is, "is there some kind of annual report filing  
11      with FERC that is made that might include some information  
12      related to EnergyNorth?" The answer to that is "yes."

13                      And, if I could just anticipate what may  
14      be the next question, we have tried to focus on whether  
15      the compensation of the people identified has been  
16      disclosed elsewhere, so that we're not seeking protective  
17      treatment for something that, while we might like it to be  
18      protected, in fact, we've been required to disclose in  
19      some other filing.

20                      CMSR. IGNATIUS: So, that is where I was  
21      going. Are there officers for whom the information has  
22      been made public and, therefore, you're not requesting  
23      protective treatment?

24                      MR. CAMERINO: I'd actually have to

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1 double check that. What I can represent to you, but I'm  
2 also willing to double check this and make a filing  
3 confirming it, is that we confirmed as to the individuals  
4 for whom we are requesting protection that their  
5 compensation has not previously been disclosed in some  
6 other filing with another regulator on a public basis.  
7 But I don't know, I can't tell you without checking,  
8 whether there is compensation information that we're  
9 providing to you because we know it is public and,  
10 therefore, we're not seeking protection. I'd have to  
11 actually look at that schedule in the filing to see who's  
12 on there.

13 CMSR. IGNATIUS: Have you reviewed an  
14 order on compensation and protective treatment issued in  
15 the Public Service case DE 09-035?

16 MR. CAMERINO: I don't believe so.

17 CMSR. IGNATIUS: I think it would be  
18 useful if you did. It's Order Number 25,037, issued  
19 October 30th, 2009. That looked at similar questions, and  
20 compensation of officers and directors defined in that  
21 case between major and minor officers somewhat different  
22 treatment between them. Some aggregate information that  
23 didn't identify individuals, some specific that did  
24 identify individuals. So, perhaps you can look at that

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1       order, look at all of the categories of compensation that  
2       are being submitted. And, if there's anything that you  
3       think should be amended in your motion, after review of  
4       all of that, if it's all right with others, to give, you  
5       know, a 10-day period or something to resubmit, if needed,  
6       or just to submit a letter saying that there are no  
7       further changes and the motion stands as is, it would be  
8       appreciated.

9                       MR. CAMERINO: Sure. I would be happy  
10       to do that. Thank you.

11                      CMSR. BELOW: Okay. Good. Thank you.  
12       Well, let's proceed to having each party provide their  
13       preliminary statement of their position with regard to the  
14       Petition for Temporary Rates. And, Mr. Camerino, would  
15       you care to summarize your request.

16                      MR. CAMERINO: Sure. Thank you,  
17       Commissioner Below. The Company has filed this rate case  
18       using a test year of the 12 months ending June 30th, 2009,  
19       and the overall revenue deficiency that the Company  
20       believes should be found is \$11.4 million. That's based  
21       on a overall rate of return of 9.09 percent, which  
22       compares to 8.28 percent, which was the overall rate of  
23       return found in docket DG 08-009, the last general rate  
24       case for the Company.

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1                   For the test year ended June 30th, 2009,  
2     the Company earned an overall rate of return of  
3     3.35 percent. Now, bear in mind that that 3.35 percent  
4     was while the case that I just mentioned was pending, in  
5     which the Commission found the authorized rate of return  
6     to be 8.28 percent. The Company is also requesting  
7     temporary rates in this case of \$5.7 million, which is  
8     50 percent of the revenue deficiency that is calculated in  
9     the Company's filing. It's very important to the Company  
10    to obtain timely temporary rate relief, because the  
11    Company, as I noted, is substantially under earning, and  
12    the permanent rate result, as you know, will relate back  
13    in time to the effective date of temporary rates.

14                  The Company is very appreciative of the  
15    prompt date for a temporary rate hearing that the  
16    Commission has already set, and believes that holding a  
17    hearing on that date and making temporary rates effective  
18    with service rendered as of June 1 will address the  
19    Company's needs in that regard.

20                  There are a number of reasons that the  
21    Company is filing this rate case so closely on the heels  
22    of the conclusion of its prior rate case. First, the  
23    Company has continued to invest substantially in  
24    nonrevenue-producing rate base additions. That has been

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1 an ongoing problem for the Company, because its  
2 distribution system is aging, as is true of other major  
3 utilities in the state. And, so, it has to continue to  
4 replace existing infrastructure that does not add to the  
5 numbers of customers or throughput on its system.

6 In addition to the large increases in  
7 nonrevenue-producing rate base, the Company is  
8 experiencing flat or declining usage per customer, and  
9 very limited growth in customer numbers. And, the result  
10 is that there's insufficient additional revenues to cover  
11 the return required to support that new -- the additions  
12 to rate base that I referred to before.

13 At the same time, operating expenses  
14 continue to increase, particularly municipal taxes,  
15 property and statewide property taxes have increased  
16 substantially and are expected to continue to increase  
17 substantially. The Company's pension and other retirement  
18 benefit costs have also increased substantially, and have  
19 been quite volatile as well, and that has posed challenges  
20 to the Company's ability to earn its allowed return.

21 And, thirdly, on the expense side, the  
22 Company has continued to see a substantial increase in its  
23 uncollectible account expense, and that has posed a severe  
24 challenge.

1                   The Company also is seeking an increase  
2     in its authorized return on equity. It is seeking to have  
3     a rate that it believes will reflect industry standard  
4     rates of return that are necessary for it to be able to  
5     attract the capital that will allow it to accomplish the  
6     goals that it shares with this Commission, in terms of  
7     investing in the system in New Hampshire.

8                   So, the Company, in order to address  
9     these issues, has tried to present some creative and  
10    flexible approaches that it thinks will help address this  
11    chronic under earning problem. And, I want to stress that  
12    the Company is obviously well aware that it has had a  
13    significant difference of view from the Staff, and at  
14    times with the Commission, in terms of what the proper  
15    return on equity should be. But, before you even get to  
16    that issue, you have to recognize that whatever return the  
17    Commission decides is appropriate, the current process of  
18    setting rates has not enabled the Company even to earn  
19    that return. Whatever that number may be, the way that  
20    the rates are set puts the Company in the situation as  
21    I've illustrated, with regard to the test year, where it  
22    cannot earn that return, whatever it may be. So that the  
23    issue of what the return should be almost, although it's  
24    quite important to the Company, almost becomes secondary.

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1                   So, in order to address these concerns,  
2     the Company has tried to present some flexibility  
3     approaches that will both honor the traditional ratemaking  
4     principles that the Commission has sought to apply, and  
5     will also be designed to try to reduce the frequency of  
6     rate cases, which, obviously, consume time and expense,  
7     divert the Commission's attention from its business, and  
8     the Company from its business as well.

9                   One of the approaches that the Company  
10    is suggesting is that a more current rate base figure be  
11    used in setting rates. And, the first method for doing  
12    that would be to update the rate base to year-end for all  
13    nonrevenue-producing rate base, and that will make a  
14    significant dent in the problem of the rate base additions  
15    that are causing the Company's return to decline rapidly.  
16    By updating nonrevenue-producing rate base, the Company  
17    believes that there would be no violation of the matching  
18    principle, because there are not associated revenues that  
19    would be failed to be recognized in that kind of approach.

20                  The second approach is that the Company  
21    would like to see the annual rate adjustments that are  
22    currently made for the Cast Iron/Bare Steel Replacement  
23    Program see that expanded for other nonrevenue-producing  
24    rate base to include those that are related to public

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1       works projects. So, when the Company, in coordination  
2       with a municipality, goes into the ground to replace  
3       existing main, in order to essentially replace aging  
4       infrastructure on a more cost-effective basis, it would  
5       like to have the annual rate adjustment mechanism expanded  
6       to include those types of investments.

7                       The next adjustment that the Company is  
8       proposing would be to have an annual reconciling mechanism  
9       for the pension and non-pension post-retirement benefit  
10      expenses that I referred to, because those vary  
11      significantly from year to year, and are unusual in nature  
12      in that they are based on actuarial estimates. They are  
13      not actual hard, out-of-pocket cash figures, they are  
14      actuaries trying to apply certain assumptions to come up  
15      with a sense, if you will, of what the Company's future  
16      expense will be and book it on a current basis. And,  
17      those numbers move up and down based on many factors, most  
18      of which the Company has no control over. And, so, the  
19      Company would like to see an annual reconciling mechanism  
20      that will allow it to recover the amount that it incurs,  
21      in terms of booking it, what it books on its financial  
22      statements. And, if that number goes down, which it does,  
23      then the rates would go down. And, if it goes up, the  
24      Company could increase its rates at any given time or once



1 a year in order to reflect that. So, it would be a  
2 reconciling mechanism, rather than requiring the Company  
3 to come in because, in a given year, the amount has risen  
4 beyond its control.

5 Another reconciling mechanism that the  
6 Company is proposing is related to commodity bad debt.  
7 So, that is the uncollectible account expense that is  
8 associated with gas sales. And, as you're aware, the  
9 Company does not earn a profit on its gas sales, but it  
10 does bear the risk with regard to the uncollectible  
11 account expense. And, we believe that that is a  
12 disconnect that should be corrected. Currently, the  
13 uncollectible account expense is at historically high  
14 levels, due in part, the Company believes, to the  
15 difficult economy that we're in. And, we believe that  
16 both the Company and customers would benefit if that  
17 amount were reconcilable. As that amount comes down, the  
18 rates would come down. But, in addition, the Company  
19 believes that there is a risk/reward mismatch, if you  
20 will, that's not appropriate.

21 The testimony of Tracey McCarthy and  
22 Mark Hirschey addresses that issue in detail. And, it  
23 also talks about the Company's efforts to manage its  
24 uncollectible account expense and the steps that it's

1       taken to control that expense.

2                       The next proposal that the Company has  
3       included is a revenue decoupling proposal. That proposal  
4       is essentially one that's based on a revenue per customer  
5       mechanism. And, the goal of that is to fully align the  
6       Company's financial incentives with the Commission's and  
7       the state's energy efficiency goals.

8                       And, then, lastly, the Company has  
9       proposed a two-year rate case stay out, which would be  
10      from the date of a Commission order, with the idea being  
11      that, if it's able to get a result where the types of  
12      adjustment mechanisms that it's proposing are put in  
13      place, it believes that it could agree not to file a rate  
14      case for at least two years from the date of an order, and  
15      that that would be beneficial to both the customers and to  
16      the Company, as well as the Commission.

17                      The Company very much looks forward to  
18      working with counsel and parties for the Staff, the  
19      Consumer Advocate, Ms. Locke. We appreciate the  
20      constructive approach they have already taken. And, we  
21      look forward to meeting with them to discuss a schedule  
22      and temporary rates and beginning the discovery process.  
23      Thank you.

24                      CMSR. BELOW: Thank you. Mr. Linder.

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1                   MR. LINDER: Commissioner, at this time,  
2     we don't have a position with respect to temporary rates.  
3     We do have and have filed a preliminary statement and  
4     position on the permanent rates, which I can address  
5     later, if the Commission wants to go through the positions  
6     on temporary rates first.

7                   CMSR. BELOW: Sure. Thank you. Why  
8     don't you go ahead, if you'd like to now, with a  
9     preliminary position on the permanent rates as well.

10                  MR. LINDER: Okay. I don't know if  
11     everyone has a copy of the document that we filed  
12     yesterday entitled "Preliminary Statement of Position".  
13     If not, I have extra copies.

14                  CMSR. BELOW: I don't believe we've  
15     received that yet. It's probably somewhere in the  
16     building, but --

17                  MR. LINDER: Okay.

18                                 (Documents distributed)

19                  MR. LINDER: The document that's being  
20     handed out now to the Commissioners, which was filed  
21     yesterday, is entitled "Preliminary Statement of Position  
22     and Concerns on Behalf of Pamela Locke". And, rather than  
23     going through it line-by-line, if I can just summarize  
24     some of the high points of that?

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1 CMSR. BELOW: Sure.

2 MR. LINDER: And, the first being that  
3 there are, as the Commission is aware, there is three  
4 basically residential rate classes, the R-1 being the  
5 non-heating, and the R-3 being the heating class, and then  
6 there's the R-4 class, which is the low income rate that  
7 includes a discount to the delivery portion of the rate.

8 So, with respect to the R-3 heating  
9 rate, the general rate increase would be in the vicinity  
10 of about 10 percent. Whereas, for the R-4 class, the rate  
11 increase would be in the vicinity of 5 percent. That does  
12 not, unless I'm misreading the filing, those numbers do  
13 not include increases that might result were the  
14 reconciling adjustment mechanisms to be approved. And,  
15 similar with the rate -- with the revenue decoupling.

16 The impact on the R-4 class is something  
17 that we're quite concerned with. And, we're also  
18 concerned with the impact on the R-3 class, because it's  
19 our belief that there are still a number of low income  
20 customers on the R-3 rate who have -- who are not on the  
21 R-4 rate.

22 Now, I mentioned the fact that there is  
23 a delivery rate discount to the R-4 class. Which, to some  
24 extent -- mitigates, to some extent, the rate increase.

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1       However, that delivery rate discount has not been updated  
2       since 2006. So, the Commission's Order 24,669, dated  
3       September 22nd of 2009, in what was DG 06-120, was the  
4       last time that the R-4 delivery rate discount was updated.  
5       We would like to see a review as to whether it's now  
6       appropriate to consider updating the delivery rate  
7       discount, which could help mitigate, to some extent, the  
8       impact of a rate increase on the R-4 class.

9                       The third item of concern is that the  
10       rate increase applies to both the volumetric usage per  
11       therm charges, as well as to the facilities charge, the  
12       customer charge. And, our reading of the exhibits is that  
13       we're looking at roughly a 50, 5-0, percent, 50 percent  
14       increase to customer charges for both the R-3 and the R-4  
15       class. And, our math is just approximate, but that would  
16       represent about three-quarters of the basic rate increase.  
17       In other words, there's about a 7.5 million rate increase  
18       to the residential class; roughly three-quarters of that  
19       would come from the proposed increases to the customer  
20       facility charge, and that raises a significant concern.

21                      Similar, following on that, is that the  
22       fourth concern is that, when one looks at the exhibits  
23       attached to the testimony, one would see that the impact,  
24       the percentage rate increase impact on customers is such

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1       that there is a higher percentage impact on lower use  
2       customers, whether they're in the R-3 or whether they're  
3       in the R-4 class. And, so, the second page of our  
4       Preliminary Statement of Position has a chart that shows  
5       that, as usage goes up, the percent of the rate increase  
6       goes down. And, so, conversely, the lower users have a  
7       much higher percentage rate increase. That is a concern  
8       for us.

9                       I mentioned the volumetric usage  
10       charges. And, the way the Company's rate design is set  
11       up, we have basically a declining block rate structure,  
12       with two basic rate blocks. And, so, the per therm charge  
13       in the initial usage block, which is referred to as the  
14       "head block", for the first 100 therms is higher than the  
15       per therm charge in the second usage block, the "tail  
16       block". And, so, when talking about pricing signals that  
17       are sent by the rate design, we have a pricing signal that  
18       encourages use, which, to some extent, is inconsistent  
19       with the policy of conservation and energy efficiency.

20                      We also have a concern about the revenue  
21       decoupling mechanism, which was mentioned earlier, which  
22       is not a partial, but our understanding is a full revenue  
23       decoupling proposal, that's not designed solely to try to  
24       capture the reduced usage resulting from energy

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1 efficiency, but it's designed to capture any volumetric  
2 reduction, which could be from the weather, from the  
3 economy, whatever. And, our concern about the revenue  
4 decoupling mechanism at this time includes the fact that  
5 there can be, if not designed properly, a shifting of the  
6 risk from the Company to the customer. And, unless the  
7 design of the revenue decoupling mechanism is looked at  
8 very closely, that's a -- that could be a serious risk.

9 Similarly, with respect to the revenue  
10 decoupling, the Commission mentioned in its generic  
11 revenue decoupling docket, the DE 07-064, in its  
12 January 2009 order, that, if a proposal was to be brought  
13 forward on revenue decoupling, whether full or partial,  
14 that there might be some expectation of also presenting an  
15 accompanying proposal for enhanced energy efficiency  
16 measures. Now, I know we have a CORE energy efficiency  
17 docket for the electrics, and there are energy efficiency  
18 programs on the gas side. But, nevertheless, in this  
19 docket, in this filing, I didn't see any accompanying  
20 proposal for enhanced energy efficiency programs, which is  
21 something that one might expect with respect to a revenue  
22 decoupling proposal.

23 And, with respect to the other annual,  
24 if you will, rate adjustment mechanisms, it does raise a

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1 concern, when you have multiple rate reconciliation  
2 proposals presented all at the same time, and being able  
3 to keep track of and literally track what is going on, and  
4 it raises a significant challenge in and of itself, and  
5 raises the prospect of, yes, the reconciling mechanisms  
6 could result in decreases, but could also result in  
7 increases. And, those multiple increases from those  
8 multiple mechanisms can present an issue, when we have a  
9 request for permanent rates in the vicinity of 11 plus  
10 million.

11 The final concern that we have is with  
12 respect to the Company's uncollectible expenses, which the  
13 Company has presented as a significant issue. And, as I  
14 understand the prefiled testimony, the Company is  
15 proposing a number of activities to help deal with the  
16 rising uncollectible rates. One of the potential  
17 consequences, however, of these activities, as I read the  
18 testimony, is that there will be a high likelihood of a  
19 significantly increased number of shut-offs. Now, that  
20 presents several concerns, when, as it was mentioned  
21 earlier, we have an economy today which really is very  
22 challenging for customers with respect to their bills.  
23 So, to the extent that there may be a significant increase  
24 in shut-offs, it does present a concern, and we would like



1 to be able to have discussions on how that can be  
2 addressed.

3 One potential is to seek to transfer as  
4 many R-3 customers who are eligible for the R-4 rate onto  
5 the R-4 rate, where they would have a better opportunity  
6 to be able to more effectively deal with their significant  
7 financial limitations with respect to their bills.

8 So, thank you very much for the  
9 opportunity.

10 CMSR. BELOW: Thank you.  
11 Ms. Hollenberg.

12 MS. HOLLENBERG: Thank you. The Office  
13 of Consumer Advocate has no positions on any of the issues  
14 in the Company's filing at this time. I think it would be  
15 fair to say that we have a number of concerns about it.  
16 And, we look forward to working with the Staff and the  
17 parties and exploring the filing and proceeding to the  
18 various scheduled matters in this case. Thank you.

19 CMSR. BELOW: Thank you. And,  
20 Mr. Fossum.

21 MR. FOSSUM: Thank you. Some of this  
22 has been covered already by Mr. Camerino, but, for  
23 purposes of my statement, I hope you won't mind if I'm at  
24 least a little repetitive. As the Commission is well

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1       aware, National Grid filed its last rate case  
2       approximately two years ago. And, in that case, the  
3       parties settled on all of the issues, except for the  
4       return on equity. A final order on approving that  
5       settlement and setting the return on equity was issued  
6       last May. And, in just January of this year, the  
7       Commission approved recovery of National Grid's rate case  
8       expenses, which totaled approximately \$800,000.

9               National Grid now claims that this  
10       recently approved rate increase was insufficient to allow  
11       the Company to earn its authorized return, even for the  
12       year during which the case itself was pending. Staff has  
13       concerns that the Company would enter into an agreement  
14       that it found would lead to just and reasonable rates, but  
15       so soon afterward would contend was inadequate.

16              While it's true that National Grid did  
17       not earn its allowed rate of return in the first year  
18       following the rate case, and, in fact, did report a rate  
19       of return of a little over 3 percent as of June 30th,  
20       2009, it's reported rate of return by year's end had risen  
21       to nearly 6 percent, about 5.86 percent, which may  
22       indicate that the earning picture is improving. So, Staff  
23       will seek to know whether and to what degree any  
24       managerial or operational practices or policies may have

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1 contributed to the perceived need to file for new rates so  
2 quickly.

3 As to some of the more specific issues  
4 in the filing, Staff intends to explore the savings that  
5 that were to be obtained through the Company's merger.  
6 Per the terms of that merger settlement, the last rate  
7 case included a credit of \$619,000 reflecting ratepayers'  
8 share of anticipated net synergy savings from the merger.  
9 The credit was in recognition of the fact that it would  
10 take some time to achieve the savings, but with the  
11 expectation that those savings would be realized prior to  
12 the next rate case filing, which is this rate case filing.  
13 Those savings do not appear to have materialized, and  
14 Staff intends to explore the reasons for that appearance,  
15 as well as the impact that any future merger savings may  
16 have on the Company's earnings.

17 Regarding the Company's uncollectibles  
18 or its bad debt, which was also addressed in the  
19 settlement in the last rate case, the Company was to  
20 increase its collection staffing, and thereby decrease the  
21 supply-related bad debt recoveries over four years.  
22 Although stepped up collection practices were expected to  
23 increase the write-offs in the first year, the policy was  
24 intended to decrease the expense in the long run. Staff

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1 intends to investigate the efficacy of the changes to this  
2 point and the impact of the Company's future earnings  
3 capabilities.

4 In addition to these changes, National  
5 Grid argues that it will not be able to earn its  
6 authorized return if the Commission does not modify its  
7 traditional rate-setting policies. And, as Mr. Camerino  
8 has noted, the Company has requested annual rate  
9 adjustments covering it's non-growth capital investments,  
10 changes in pensions and other benefits, and a reconciling  
11 mechanism covering inflation, and full revenue decoupling.  
12 These requests represent significant changes in Commission  
13 policy and diverge substantially from rate-setting  
14 methodologies successfully employed in New Hampshire for  
15 many years.

16 While the Company has stated that it  
17 believes these changes will benefit customers by enhancing  
18 its ability to provide reliable, safe and efficient  
19 service, while allowing it to earn a fair rate of return,  
20 Staff believes that it is incumbent upon the Company to  
21 make a very strong showing of the necessity for such  
22 sweeping changes, particularly in light of the fact that  
23 an agreement on its rates, without any of these  
24 mechanisms, was reached only about a year ago, and that

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1 the test year earnings were unquestionably distorted by  
2 the downturn in the economy that may be beginning to  
3 rebound. Staff intends to fully and carefully investigate  
4 the claimed need for these mechanisms.

5 According to the filing, their primary  
6 drivers for this requested rate increase are reduction in  
7 sales growth, coupled with increases in non-growth capital  
8 expenditures. Much of the decrease in the sales growth  
9 may be attributable to the downturn in the economy, and  
10 may be temporary. And, it may also be that non-growth  
11 capital investment could be limited and suitably managed,  
12 while still supporting a safe and reliable distribution  
13 system. In the current economic environment, customers  
14 may benefit from fewer and lower rate increases, without  
15 compromising improved safety or reliability, particularly  
16 considering the track record of National Grid's  
17 predecessor companies in this area, which has been good.

18 Finally, Staff notes that National  
19 Grid's prior rate case employed three consultants, and  
20 initially included the testimony of eight witnesses. In  
21 this filing, the Company has employed to date five  
22 consultants, and included the testimony of 11 witnesses.  
23 Of particular note, at least to Staff, is that the Company  
24 has traditionally used in-house expertise in calculating

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1     its revenue requirement, as is typically done by all the  
2     small water companies. However, in this case, National  
3     Grid has hired a consultant to assist in that function as  
4     well. Outsourcing of such common functions concern Staff.  
5     While National Grid's rate case expenses are not yet  
6     known, Staff believes the Company must make a strong  
7     showing of the reasons why ratepayers should bear the rate  
8     case expenses it may ultimately seek.

9                     At this time also, Staff does not have  
10    any position on the Company's request for temporary rates,  
11    but will be exploring that issue with the Company and the  
12    parties following this prehearing conference.

13                    CMSR. BELOW: Okay. Thank you. Yes,  
14    Commissioner Ignatius.

15                    CMSR. IGNATIUS: Thank you. Mr.  
16    Camerino, I have a question to you. Having heard the  
17    statements of Mr. Linder and Mr. Fossum, is there any area  
18    that you would consider outside of the scope of this case  
19    that would not be an area to explore as the two of them  
20    intend to explore? I ask that not because I have a view  
21    that it's not within the scope, I have too many negatives  
22    in that sentence, they seem appropriate to the scope from  
23    what I understand. But, I think, as you head into a  
24    technical session and discovery, it's helpful to see early

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1 on if there is a dispute over any areas that the Company  
2 would consider outside the scope. And, if that's the  
3 case, then we should move towards a more formal  
4 determination of any issues that are in or outside the  
5 scope for the Commission to resolve.

6 MR. CAMERINO: Well, to be honest, I  
7 would not want to respond definitely at this point as to  
8 the areas that were identified. But would say, first of  
9 all, I think that kind of issue is best dealt with, if it  
10 comes up through the discovery process, when we have a  
11 specific question at hand. And, I would also add, it has  
12 not been my experience with these parties, or in other  
13 proceedings with this company, that issues of scope have  
14 been significant. Once in a while that can occur, but I  
15 would actually be quite surprised if that was a problem.  
16 And, so, I would rather address it in the unlikely event  
17 that it arose.

18 CMSR. IGNATIUS: Thank you.

19 CMSR. BELOW: Okay. Are there any other  
20 matters at this point?

21 (No verbal response)

22 CMSR. BELOW: If not, there's a  
23 technical session to immediately follow the closing of  
24 this prehearing conference. And, we'll take the issues

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1       under advisement and await a proposed procedural schedule  
2       from the parties. Thank you.

3                       (Whereupon the prehearing conference  
4                       ended at 1:53 p.m. and a technical  
5                       session was held thereafter.)

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